



# REXEL

OFFICE PRODUCTS (PTY) LTD

— Work With Confidence —

## Technical Services

For assistance, contact ☎ 011 226 3300 | 📞 079 782 9891 | ✉ service@rexelsa.co.za

Please have your machine serial number on hand





Version 1.0 January 2023

## REXEL OFFICE PRODUCTS FAULT REPORT

Owner of Machine	DATE:
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Contact Person:	
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TEL:	CELL:
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EMAIL:
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Originally Purchased from Dealer/Reseller:	
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Product Type & Model Name:	
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Serial Number:	In Warranty:	Yes	No	
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Condition of Machine on Receipt:	
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Fault Description:
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Kindly note that from the date of receipt of the machine at our premises it will take three to five working days to assess the repair cost and to issue a quotation.

905015	Collection, Delivery, Call out fee Within City Limits R220.00 Excl VAT	Yes	
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905010	Collection, Delivery, Call out fee Outside City limits R550.00 Excl VAT	Yes	
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Delivery and Collection Address:	
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Carry In	Customer to deliver to Rexel Office Products and collect machine	Yes	
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Rexel Office Products Address:	
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All Correspondence will be undertaken via email.

**ACCESSORIES:**

Adapter/cable	Yes		No	
Bin/Tray	Yes		No	

**Customer Signature:**

**Rexel Signature:**

**Job Number: JQ-**

**Captured by:**